

READ ALL INSTRUCTIONS BEFORE USE AND SAFETY. USE INSTRUCTIONS

1. Read all instructions before using this

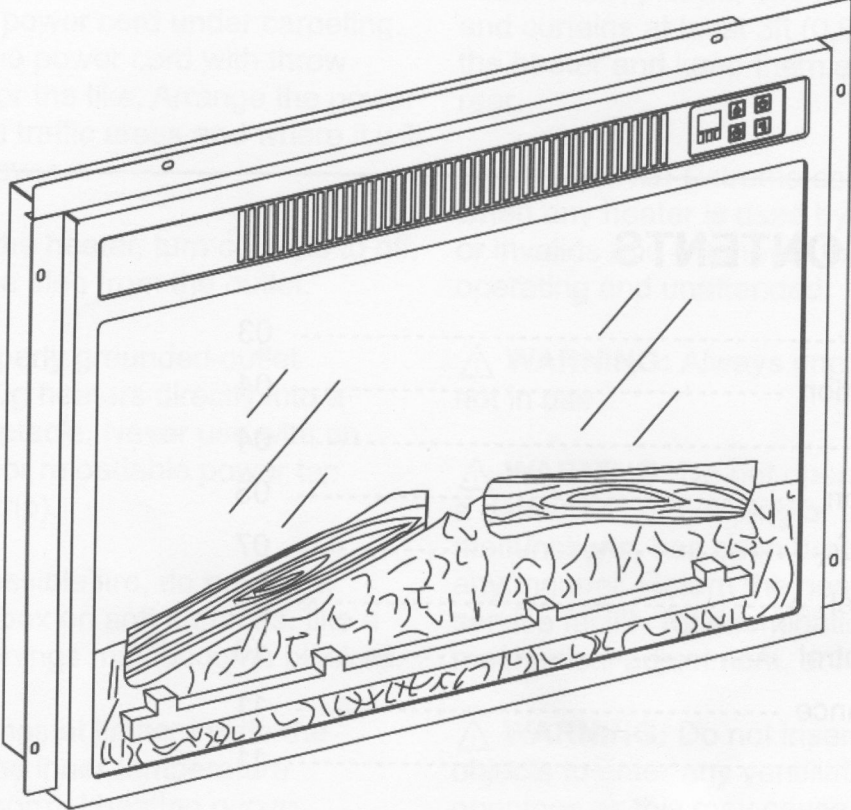
2. Do not use this heater outdoors.

3. This heater is not intended for use in

4. Do not use the heater for anything other

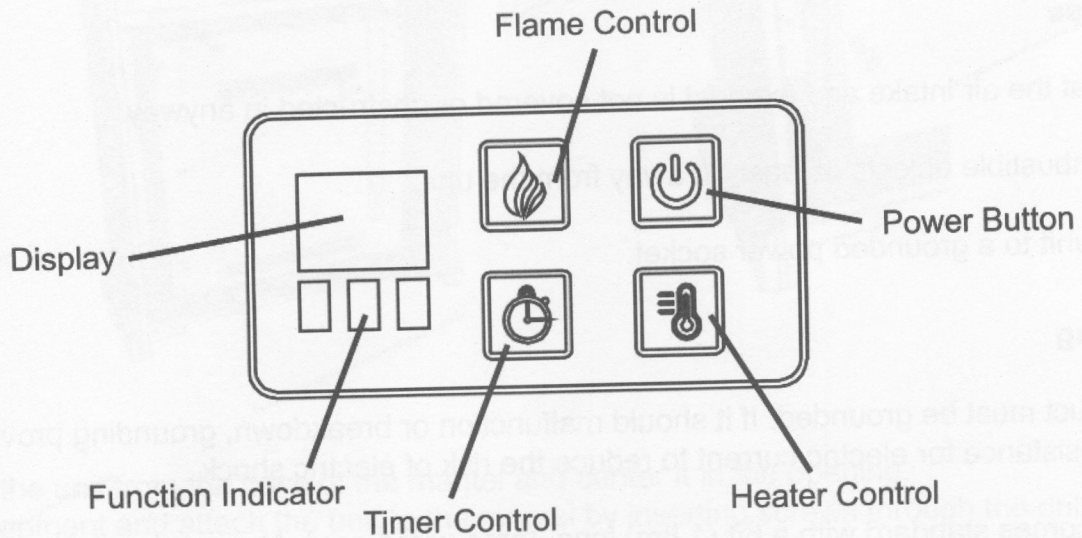
WARNING: There is an electrical hazard
Do not touch the heater if it is plugged into a
wall outlet. Do not touch the heater if it is plugged into
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23" Insert Fireplace Heater

USER INSTRUCTION (CONTROL PANEL)



Control Panel

The control panel is located on the top right corner of the unit.

Power ON / OFF

Press the power button to turn on the unit. Press again to turn off the unit.

NOTE: There is a thermostat limiter inside the unit. When the inner temperature is too hot, the unit will automatically turned off to avoid damage to the product or risk of fire.

⚠ CAUTION / WARNING

- DO NOT unplug the unit when it is still "ON"

Flame Control

Press the flame control button to rotate and set flame effect levels. The flame setting are as follows

Button Press	Flame Level	Display Value	Fireplace Appearance
1st Press	High	L3	Highest flame, logs glow
2nd Press	Medium	L2	Medium flame, logs glow
3rd Press	Low	L1	Low flame, logs glow
4th Press	OFF	None	OFF

NOTE: When the heater is turn on, the flame effect level can only rotate and set between High, Medium, and Low.

Heater Control

Press the heater control to turn on and off the heater.

When the heater is turned on, press and hold the heater control button for 5 seconds to enter temperature adjustment mode. The LED indicator is red. In adjustment mode, the display will flash. There are 22 levels to change Fahrenheit temperature (ON, 62°F - 82°F). After this is set, the display will flash 5 times and exit from setting status.

To switch from degree Fahrenheit to degree Celsius, press and hold the power button for 5 seconds when the heater is turned on. The LED indicator will turn to green. There are 12 levels to change Celsius temperature (ON, 17°C - 27°C). Repeat the same process to convert Celsius to Fahrenheit.

NOTE: Degree Fahrenheit will be displayed in RED and degree Celsius will be displayed in Green.

Timer Control

Press the timer button to turn the timer on. The timer function can controls both the flame effect and heater.

The timer can set as the table suggested below

Button Press	Timer Interval	Display
1st press	30 Minutes	30
2nd press	1 Hour	1h
3rd press	2 Hours	2h
4th press	3 Hours	3h
5th press	4 Hours	4h
6th press	5 Hours	5h
7th press	6 Hours	6h
8th press	OFF	None

NOTE: Timer only controls heater if only the heater is on before timer is set.

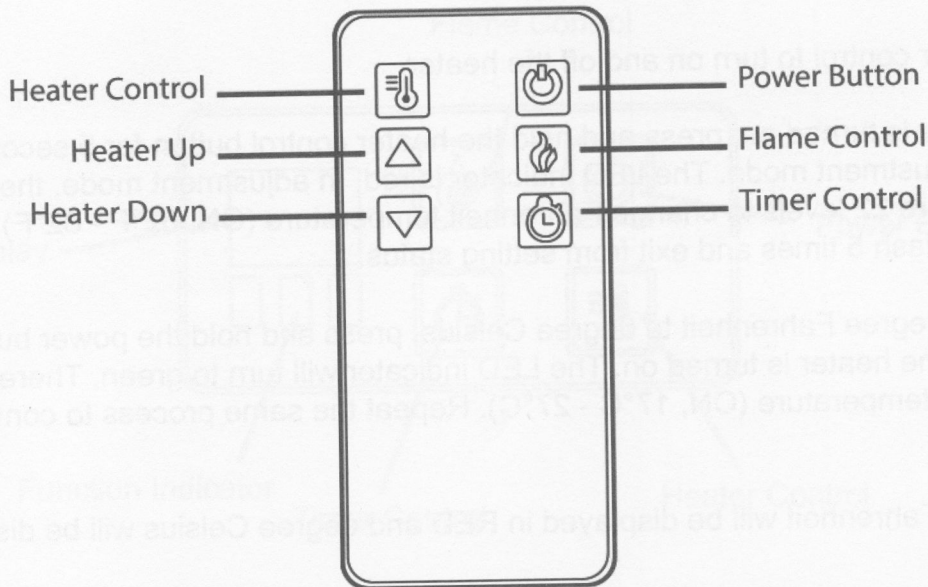
NOTE: Timer only controls flame effect function if only the flame effect function is on before timer is set.

NOTE: Timer can control both heater and flame effect function if both are on before timer is set

CAUTION WARNING

- Do NOT ingest battery. If accidentally swallowed, seek a medical help immediately.
- Dispose old / used battery at a suitable recycling point or according to local regulations.

USER INSTRUCTION (REMOTE CONTROL)



Remote Control

The operation of the remote control buttons work the same as the button on the control panel.
NOTE: The remote control cannot be used to switch between degree Fahrenheit and degree Celsius.

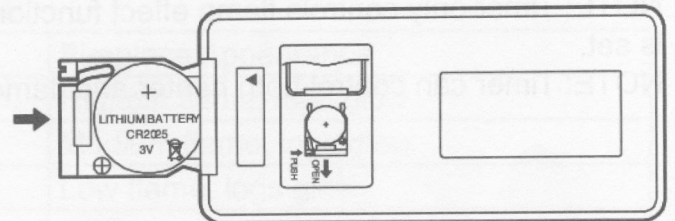
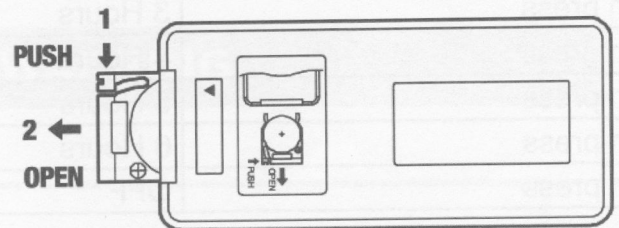
Install / Replace Battery

The remote control is provided with a CR2025 battery. Remove the plastic insulating sheet before using.

To replace or remove old battery, push in the clip and pull the battery bracket out simultaneously.

Insert a new battery with the button side into the battery bracket, make sure the battery is firmly seated.

To replace the bracket, simply push it into the remote control. Make sure the bracket snaps into position.



NOTE: Remove battery from remote control if not use for an extended period of time.

CAUTION / WARNING

- Dispose old / used battery at a suitable recycling point or according to local regulations.
- DO NOT ingest battery. If accidentally swallowed, seek for medical help immediately.

CARE AND MAINTENANCE

Cleaning the unit:

Always turn off and unplug the unit from power outlet before cleaning.

Allow the unit to cool down completely before performing any maintenance or cleaning.

Use a vacuum cleaner or duster to regularly remove any accumulated dust on the unit

Use a damp soft cloth to clean the surface and buff with a dry cloth.

Do not use abrasive cleansers, liquid sprays or any cleaner that could scratch the surface.

TROUBLE SHOOTING

Problem	Solution
The unit does not turn on	Make sure the unit is plugged into a standard 120V grounded power source. Press the power button on the control panel.
Flame effect is on, but there is no flame effect	Open the top and back panel to check if the flame spindle has fallen off from the spindle motor.
The heater does not blow warm air	Make sure the set temperature is higher than the room temperature.
The heater does not work	Turn all switches to OFF and unplug the unit for 5 minutes. Plug the unit back to power and operate as normal.
Error Code EE shown on the indicator	Please contact customer service.
Remote control does not work	Use it closer to the unit / change battery / remove insulating plastic sheet.